

## TERMS & CONDITIONS

### SMART ID CARD Printing: falconSECURE

By agreeing to be a prestigious customer for Smart ID Card Printing Service – falconSecure Innovations; affiliate under Falcon Breeze International Co., Ltd. and Client have agreed to abide by the following terms & conditions which serve as guidelines to broadly define participation for the both organization in win-win situation. Falcon Breeze International and all its respective affiliates reserve the right to amend or change any of the guidelines below, and communicate with the client accordingly.

#### RETURN

All printed cards will NOT accept returns, unless authorization and acknowledgement endorsed by falconSECURE. In any case of RETURN, there is a 15% restocking fee of the total invoice be chargeable upon the return.

#### CUSTOM PRINTED CARD ORDER

Accuracy of Specifications given to falconSECURE

Quotations are based on the accuracy of the specifications provided by the client. falconSECURE may return or deny a project at the time of submission, if the artwork does not conform to the information on which the original quotation was based. Also the pricing may change if the artwork is different than the original quote.

#### QUOTATIONS

Card quotes are good for **30** days.

#### DISCLAIMER of Implied Warranties

The supplier only warrants that the work will conform to the description contained in the agreed upon order. The supplier's maximum liability whether by negligence, contract or otherwise, will not exceed the amount specified in the order. Under no circumstances will the provider be liable for specific, individual or consequential damages.

#### COLOR Proofing/Proof Approval

A PDF proof will be sent out to simulate how the printed card will look. Because of the differences in plastic/materials color, ink and other conditions between color proofing and production pressroom operations, a reasonable variation in color between color proofs and the completed job is to be expected. Certain ink colors can vary after some production processes. Therefore, exact PMS color matches cannot be guaranteed. When variation of this kind occurs, it will be considered acceptable performance and the proof becomes a contract between the client and the supplier.

A PDF proof approval is required before printing starts.

#### Production/Turn Times

Production begins once your proof has been approved. Production times vary from week to week.

#### Rush Orders

Rush orders are possible at an additional cost. falconSECURE is to provide a special quote on this.

#### PAYMENT

50% down payment is required to initiate the printing process once contracted, or proof approval received at falconSECURE end via email, whichever is earlier. Once 50% down payment is secured, printing shall be processed. The balance invoice will be sent prior to the cards being shipped. If there are additional shipping charges, such charge will be added at the time of the invoicing.

The final balance shall be payable by the client within 7 working days upon receiving of the printed cards/materials/services delivered by falconSECURE. In some cases, Falcon will follow the client's payment term depends on the agreement.

**CREDIT Terms**

falconSECURE may grant credit terms. However terms are only offered after a payment history has been established. We take all major credit cards and checks. Any account over 30 days is charged at 1.5% interest rate.

**Purchase Orders**

We accept order in written only (or properly filled up the form provided by falconSECURE in near future).

**CLAIMS**

Claims for defects, damages, or shortages must be made by the client in writing no later than 24 hours after delivery. If no such claim is made, falconSECURE and the client will understand that the job has been accepted. By accepting the job, the client acknowledges that the Plastic Card ID's performance has fully satisfied all terms and specifications.



## PRIVACY POLICY

### Information Regarding falconSECURE's Privacy Policy

This Privacy Policy is designed to help you understand falconSECURE and its practices regarding information collection, use and disclosure. In all instances the policies stated here apply to both online and offline data collection and uses of that information.

Please read and understand this Policy. Use of this Site is subject to the terms and conditions of this Policy. If the terms and conditions are unacceptable to you, please do not print the card and do not submit any personally identifiable information. When you submit information, you consent to the information collection, use and disclosure practices as described in this Policy.

falconSECURE is directed to persons located within and outside Myanmar. The Site is not directed at children and does not knowingly collect personally identifiable information from children.

### Active Collection of Personally Identifiable Information

In addition to the passive collection methods described above, this Site also actively collects information from you when submitted for business purposes so that falconSECURE may complete your requested transaction. Some information may be unique to you and personal. We collect the following types of personal information: name, address, email address, telephone number, fax number, occupational title, business type, company name and address, product interest and product purchased, how product(s) will be used and credit card number.

We protect the personal/company data on the smart identity card and these are fully protected by the following measures;

The collection, storage, use and release of data are governed by Personal Data (Privacy) Ordinance, Registration of Persons Ordinance and Registration of Persons Regulations.

Only authorized departments have access to the relevant database and there is no sharing of databases among other departments.

### Changes to this Policy

We reserve the right to change our Privacy Policy at any time. A revised Privacy Policy will only apply to information collected subsequent to its effective date. Revisions will be posted at least 10 days prior to its effective date.

We will only keep your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorized use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

We also make a promise to you that you can come back at any time in the future and re-print products you have ordered from us in the past. So, unless you actively delete this information, we keep it, so we can keep our promise to you.

In some circumstances, you can ask us to delete your data. In some circumstances we may anonymize your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

### How to contact FALCON SECURE about privacy

If you have any questions about this privacy policy, or would like to exercise any of your rights, please email us at [sales.fsi@falconbreeze.com](mailto:sales.fsi@falconbreeze.com).

### A little request from FALCON SECURE to you

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us. You can do this by updating your account. Thank you.

